

# **Transforming Federal Digital Services**

# Achieve M-23-22 Compliance and Enhance User Experiences with Tactis and Acquia.

The Office of Management and Budget's (OMB) M-23-22 directive mandates federal agencies to modernize their digital services, adopting a digital-first approach and upgrading their digital landscapes. Tactis, with its extensive experience in digital transformation, specializes in creating solutions that help agencies overcome the challenges associated with this modernization process.

## **Challenges Federal Agencies Face**

- Putting users first and addressing their needs.
- Ensuring compliance with regulations and standards (M-23-22, IDEA, USWDS).
- Integrating disparate systems and data sources.
- Balancing security, accessibility, and usercentric design.
- Adapting to evolving technologies and user expectations.
- Eliminating accessibility issues on mobile applications.

# Tactis's Comprehensive Approach



#### **Strategic Planning**

Align digital transformation goals with agency objectives.

Develop a roadmap for success.



## Agile Development

Deliver solutions faster and more efficiently.

Adapt to changing requirements and user needs.



### **User-Centered Design**

Create intuitive, accessible, and engaging user experiences.

Conduct user research and usability testing.



### **Continuous Improvement**

Monitor performance and gather user feedback.

Identify opportunities for optimization and growth.



## **Benefits of Partnering with Tactis**

- Achieve compliance requirements with M-23-22, IDEA, and USWDS.
- Enhance user experiences and increase engagement.
- Improve operational efficiency and reduce costs.
- Gain a trusted partner with extensive experience in federal digital transformation.
- > Ability to provide ongoing testing and improvements.

## **Recent Projects**

Federal agencies Tactis is currently supporting and addressing M-23-22 requirements.

<u>eac.gov</u>





<u>justice.gov</u>

<u>dea.gov</u>

## **GSA Schedule:** MAS **Contract:** 47QRAA18D00F9

541430	Graphic Design Services	54151S
541511	Web-Based Marketing	541611
541613	Marketing Consulting Services	
541810	Advertising Services	
541910	Marketing Research and Analysis	561422
541819ODC	Other Direct Costs for Marketing and Public Relations Services	

	Services
541611	Management and Financial Consulting, Acquisition and Grants Management Support, and Business Program and

Information Technoloav Professional

561422 Automated Contact Center Solutions

Project Management Services

# **Recommended Technology Stack**



#### Drupal

Flexible, scaleable, and secure content management system.



#### Acquia Site Studio

Low-code, drag-and-drop interface for rapid development.



#### Monsido

Ensures compliance with the latest accessibility requirements and standards.

## Take the First Step Towards M-23-22 Compliance

Schedule a consultation with our experts to learn how Tactis can help your agency achieve its digital transformation goals.



Todd Coen

Executive Vice President todd.coen@tactis.com